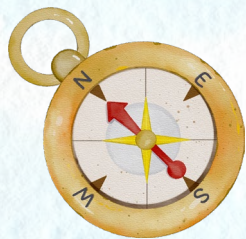


The CARES Compass

An executive summary for navigating the future of CWS-CARES together.



Spotlight on CWS-CARES: Conference Presentations

The **Probation Information Technology Managers Association (PITMA)** hosted a statewide conference August 20 – 23, 2024 in San Diego. Leadership from the CWS-CARES Project was invited to speak about the new system. The presentation focused on technical aspects of the product, interfaces, data exchange, IT support, and reporting.



Every Story Matters



2024 CWDA Annual Conference
October 9-11 | San Diego, CA

The **County Welfare Directors Association of California (CWDA)** is hosting its **2024 Annual Conference** from October 9 - 11, 2024 in San Diego. The CWS-CARES team will host a [panel presentation breakout session](#) on Thursday, October 10th from 1:30 PM - 3:00 PM. The presentation follows the theme of the conference – “Every Story Matters” – featuring child welfare scenarios with varied perspectives. The presentation will also highlight navigating and collaborating across California welfare systems, including the Foster Care Eligibility Determination (FCED) interface.

The CWS-CARES project team will also be staffing a booth with demos, giveaways, and more information about the new system. We hope to see you there!

“CWS-CARES: A New Way Forward”

The CWS-CARES Implementation OCM Team is proud to present the second of several videos in the CWS-CARES Video Series. The videos showcase the CWS-CARES product and prepare you for the coming changes.

The second video, **CWS-CARES: A New Way Forward**, was developed with all end-users in mind and expands on the benefits of CWS-CARES from the first video ([Why CARES? A Case for Change](#)). This video first launched on August 7 via a communication to CARES SPOCs, Implementation Coordinators, State Leadership, OCM Coordinators, specific CWDA Staff related to Child Welfare, and OCM Advisory Workgroup representatives.

We encourage you to show the video to your teams in upcoming meetings or when someone contacts you to ask about CWS-CARES. We hope you can use this video as a tool to help jump-start conversations with your teams about the future.



Watch the new video:
[CWS-CARES: A New Way Forward](#)

If you have any questions, please do not hesitate to contact the [CWS-CARES Implementation OCM Team](#).

Resources

[Frequently Asked Questions \(FAQs\)](#)

[CWDS Bulletins](#)

[The Latest News from CWS-CARES](#)

[CWS-CARES Meeting Matrix](#)

[CWDS Glossary](#)



Do you have article ideas?

We'd love to hear from you!

[Give us your feedback on the CARES Compass](#)



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CWS-CARES Demonstrates Initial Connectivity with CalSAWS

We are excited to announce that CWS-CARES has successfully demonstrated connectivity and data exchange with CalSAWS, the California Statewide Automated Welfare System. The demonstration was provided to County Constituents on Thursday, July 18.

The limited demonstration conducted in a test environment highlighted how data will move between the systems, saving time and data entry between social workers and eligibility workers. This interface will also improve data accuracy, and eventually reduce calls between CalSAWS and CWS-CARES users for information.



Upcoming Communications and Activities

Month	Item	Description	Audience
September	The CARES Explorer Newsletter	A full-length newsletter to keep external audiences regularly informed on the CWS-CARES project	All End Users and External Stakeholders
September	Process Information Session Planning and OCM Engagement Survey Update	Process Information Session Planning, CWS-CARES OCM Engagement Survey (September launch/window)	OCM Advisory Workgroup
September	Go-Live Readiness Checklist Activities Coordination	Engagement with County Implementation Leads and Implementation Coordinators	County Implementation Teams
September	CWS-CARES Meeting Calendar	A meeting calendar of upcoming CWS-CARES meetings for the next 60 days	Project Staff; County, tribe, probation leadership; CARES SPOCs; Core Constituents; Implementation Coordinators
September	Core Constituent Survey #2 – Results	The Core Constituent Survey #2 results will be shared with external audiences	Child Welfare Leadership and Core Constituents
October	CWS-CARES Breakout Session and Booth at the CWDA Conference	The CWS-CARES project is hosting a breakout session and a booth at the 2024 CWDA Conference	CWDA Conference Participants
October	CWS-CARES Meeting Calendar	A meeting calendar of upcoming CWS-CARES meetings for the next 60 days	Project Staff; County, tribe, probation leadership; CARES SPOCs; Core Constituents; Implementation Coordinators
October	Holistic Design Process Updates, including to-be process flow details	Awareness for the new holistic design approach	County Implementation; Leads & OCM Coordinators
October	OCM Engagement Survey Update	CWS-CARES OCM Engagement Survey high-level analysis and next steps	OCM Advisory Workgroup
November	The CARES Compass - Executive Summary	A 2-page summary for executives to build awareness of upcoming communications, reinforce delivery and messaging with staff	Executives and Stakeholders
November	CWS-CARES Meeting Calendar	A meeting calendar of upcoming CWS-CARES meetings for the next 60 days	Project Staff; County, tribe, probation leadership; CARES SPOCs; Core Constituents; Implementation Coordinators

Contact your County Liaison or [Customer Relations](#) if you have questions about any of these materials.