



Ready, Set, Test! EUST 2 Preparations Are Underway

We're gearing up for Extended User Scenario Testing (EUST) 2 activities! There are 167 staff from 30 organizations participating in this critical effort from March 24 to April 18, 2025. Staff will test CWS-CARES functions related to Case Management, Resource Management, Eligibility, and Courts. To prepare for EUST 2, testers must attend the instructor-led training sessions during the week of March 17th. During EUST 2, testers will experience CWS-CARES by executing business scenarios while providing feedback and attending optional virtual office hours for questions and support.

The Power of Your Opinion: Don't Miss These Surveys

We're preparing for another round of important surveys in the next few months. Here are the upcoming surveys, dates, and recipients:



Survey	Time Period	Recipients
EUST 2 Planning Surveys	February/ Early March	EUST 2 Participants and Backups
Quarterly Core Constituent Survey #4	March 3 – 12	Core Constituents
Annual CWS-CARES Communication Effectiveness Survey #2	March 10 – 21	County, tribe, probation leadership; CARES SPOCs; Implementation and OCM Coordinators
Sandbox Engagement Survey	Mid March	SPOCs; Implementation Coordinators
EUST 2 Survey	Early May	EUST 2 Participants

Charting the Course: CWS-CARES V1 Scope Summary Now Available

Do you want a better understanding of what's included in CARES Version 1? We have shared a [Scope Summary](#) with counties that details the planned functionality of the CARES Version 1 software. This document is intended to help with the county external system assessments. The Scope Summary can be accessed on the [CARES User Resources | Child Welfare Digital Services](#) page.

Decoding Data: Introducing the CWS-CARES Data Dictionary

The initial version of the **CWS-CARES Data Dictionary** is now available. To better support your understanding of data usage in CWS-CARES, a dedicated Microsoft Teams Channel has been created. The Teams channel includes access to the Data Dictionary (which incorporates CWS/CMS legacy mapping), a training video, FAQs, and a terms of use guide. Additionally, a live webinar will be held on March 20th where staff can get details and ask questions.

Website Updates

The CWS-CARES Public Library is Live!

You can now easily [search our digital collection of newsletter articles](#) by topic or keyword.

Coming soon: CWS-CARES Online Meeting Calendar

Starting later in March, you will be able to view upcoming project meetings and events in real time with a new digital calendar.



Upcoming Communications and Project Activities in the Next 90 Days

March

Activity:	Description:
EUST 2 Training	Required training for EUST 2 participants based on topic area
EUST 2 Testing	Extended User Scenario Testing 2 begins March 24 th and ends April 14 th
1-Page Orientation Guide for new Core Constituents	Provides Core Constituents a 1-pager with links to orientation resources
CWDS Online Meeting & Event Calendar Launch	An online calendar that reflects real-time CWDS meetings and events
March Implementation Readiness Meetings	Topics include Super Users Program, Introduction to Asana, Go-Live Readiness Checklist
CARES Explorer: Newsletter	A full-length newsletter to keep external audiences regularly informed on the CWS-CARES Project
CWS-CARES 101 Video	The third video in the series that provides a high-level overview of CWS-CARES functionality

April

CWS-CARES Progress & Engagement Summary	A monthly summary of CWS-CARES progress and engagement summary in key areas for the executive audience
Quarterly Dashboard Update	Summary Report of Go-Live Readiness Checklist Activities
Probation Kickoff Meetings	Kickoff of Implementation engagement presentations with Probation Implementation Teams

May

The CARES Compass - Executive Summary	A 2-page summary for executives to build awareness of upcoming communications, reinforce delivery and messaging with staff
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Contact your County Liaison or [Customer Relations](#) if you have questions about any of these materials.



The next **CWS-CARES Stakeholder Briefing** will be held on **Wednesday, June 25th, from 9am to 12pm.**

Resources:

- [CWDS Bulletins](#)
- [Project Newsletters](#)
- [CWDS Glossary](#)
- [CWS-CARES Public Library](#)
- [Frequently Asked Questions \(FAQs\)](#)



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