QUICK FACTS
CALENDAR YEAR 2019 MONTHLY AVERAGE

5,078
HOTLINE CALLS RECEIVED
60,930 CALENDAR YEAR TOTAL

1,702 | **CHILDREN IN CARE 1ST OF EACH MONTH**

REFERRALS
23,766 CALENDAR YEAR TOTAL

Immediate Response	257	13%
10-Day Response	529	27%
Evaluated Out	1,198	60%

786 (40%) Investigated Referrals

AVERAGE LENGTH OF TIME IN CARE

- 0-1 yr: **40.1%**
- 1-3 yrs: **33.9%**
- 3+ yrs: **25.9%**
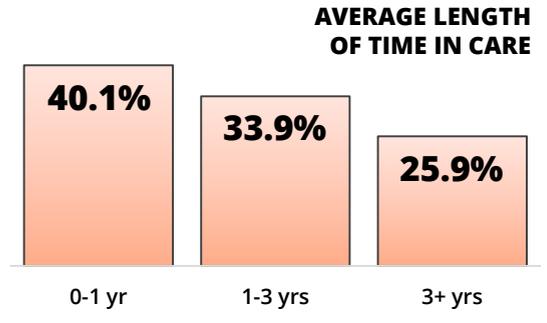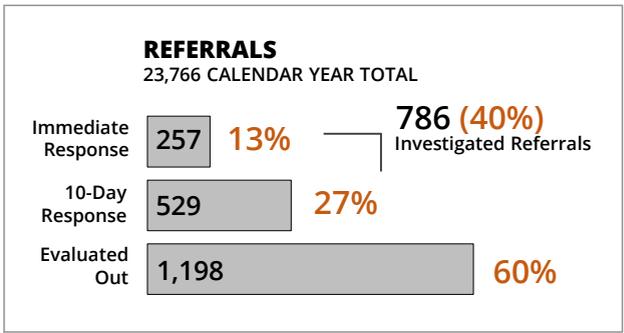
CHILDREN IN INVESTIGATED REFERRALS

378 Immediate Response
4,532 CALENDAR YEAR TOTAL

773 10-Day Response
9,273 CALENDAR YEAR TOTAL

43.4% Exit by 12 mos
73.1% Exit by 24 mos
86.0% Exit by 24+ mos

EXITS FROM CARE TO PERMANENCY
TOTAL % OF CHILDREN REUNIFIED, ADOPTED, & EXITED TO GUARDIANSHIP
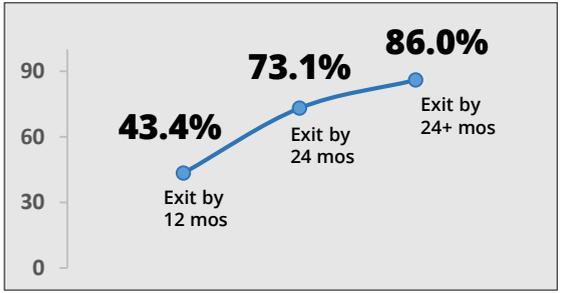
132 NEW CASES OPEN
101 ENTRIES TO CARE

40.8% CHILDREN IN CARE 2+ YEARS THAT EXIT IN 12 MONTHS

CHILDREN REMOVED BY REMOVAL AGENCY

- 67% CPS STAFF
- 33% LAW ENFORCEMENT
- <1% SAFELY SURRENDER

EXITS FROM FOSTER CARE **93**

RE-ENTRIES INTO FOSTER CARE
13.5%
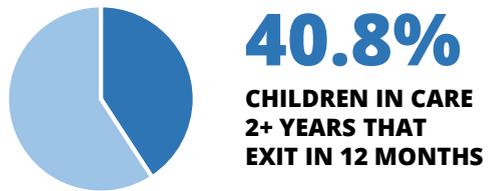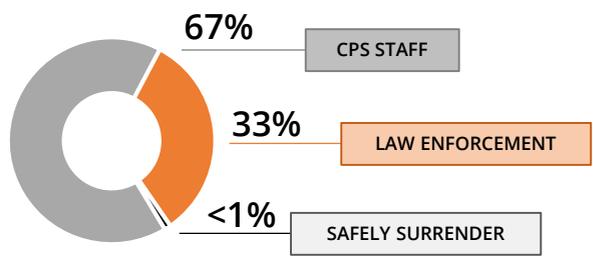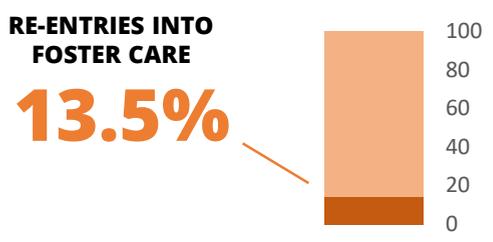
EMERGENCY RESPONSE REMOVALS BY FAMILY

52% WARRANT
VS
48% NON-WARRANT

EXTENDED FOSTER CARE OPEN CASES **353**

Data Point	Data Sources	Methodology
Hotline Calls	Cisco Unified Contact Center Enterprise (UCCE) Call Dashboard	Number of Hotline Calls received
Referrals Received by Response Type	BI[1] report	Number of referrals received (Eval Out category includes Eval Out and NA/Secondary)
Children in Investigated Referrals	BI report	Number of children in investigated referrals (IR and 10 Day only)
New Cases Open	BI report	Cases that started in the calendar year. Cases open 1+ days anytime during the calendar year; includes voluntary and non-voluntary cases
Entries to Care	BI report	Entries of all days in care including all entries (not just first entries) and placements in cases and referrals
Children Removed by Removal Agency	BI report	Percentage of children removed by agency (CPS or Law Enforcement) or Safe Surrender
Warrant vs. Non-warrant	AMS[2]	Reported from AMS for Emergency Response Investigating Social Workers. Percentages are from Emergency Response program only and counted per family
Children in Care	BI report	Counts children in foster care at the 1st of each month

Data Point	Data Sources	Methodology
Average Length of Time in Care	SafeMeasures[3]	Children in care for specified time lengths: • 0-1 year • 1-3 years • 3+ years This includes placements in cases and referrals and only placements of 8 and more days in care
Exits from Foster Care to Permanency*	UC Berkeley CCWIP[4] – Entry Cohorts Over Time report	Average of entry cohorts of which 3 years have elapsed to show exit status at 12, 24 and 24+ months. Selected time periods: • Jan 2015–Dec 2015 • Apr 2015–Mar 2016 • Jul 2015–Jun 2016 • Oct 2015–Sep 2016 Counts 8 and more days in care only; includes exits by reunification, adoption and guardianship
Children in Care 2+ Years That Exit in 12 Months (P3)*	UC Berkeley CCWIP – P3 report	Selected time period: • Apr 2019–Jul 2019 Oct 2019–Jan 2020
Exits from Foster Care	BI report	All exits by reunification, adoption or guardianship
Re-entries into Foster Care*	UC Berkeley CCWIP – P4 report	Selected time period: • Jan 2015-Dec 2015– Oct 2015-Sep 2016 (this is the original entry timeframe); counting 8 and more days in care upon first entry and counting all days in care upon re-entry
Extended Foster Care (EFC) Open Cases	BI report	Number of open cases assigned to the EFC units at any time during each month; this aligns with current EFC case tracking methodology

All data reflects ages 0-17, other than EFC open cases which are typically ages 18-21

*Most data reflects a monthly average; however, some data matches the UCB CCWIP methodology for reporting outcomes and is therefore based on averages of different time periods, as noted on this Guide

[1] Business Intelligence – Child Welfare Digital Services (https://cwscadweb.int.osi.ca.gov/BOE/BI)

[2] Asset Management System (AMS) – Child Protective Services – Emergency Response Program

[3] SafeMeasures – National Council on Crime and Delinquency (https://app.safemeasures.org/ca)

[4] University of California, Berkeley – California Child Welfare Indicators Project (https://ccwip.berkeley.edu/)