



Who Makes A Report?

- Family member, neighbor, friend.
- Anyone concerned about the health and safety of an elder or dependent adult.
- Mandated reporters.

Mandated Reporters Include:

- Any elder or dependent care custodian, paid or unpaid.
- Health practitioner.
- Employee of a public or private facility providing care for elder or dependent adults.
- Employee of a county Adult Protective Services agency or local law enforcement.

What To Report:

- Observation or knowledge of physical/sexual abuse, misuse of restraints, neglect, self neglect, abduction, financial abuse, abandonment, isolation.
- Report from elder or dependent adult stating that he/she has experienced abuse.

How To Report:

- Mandated reporters must report abuse by calling APS and by submitting a written report within two days. The report (Form SOC341) can be obtained by calling: **1-916-874-9377.**



To report suspected abuse, contact APS at:

1-916-874-9377

To report a crime in progress or a life-threatening situation, Call 911.

FAILURE OF A MANDATED REPORTER TO REPORT ABUSE IS A MISDEMEANOR

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700 H Street, Suite 1450,
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ADULT PROTECTIVE SERVICES CALL

1-916-874-9377

TO REPORT ABUSE



COUNTY OF SACRAMENTO DEPARTMENT OF CHILD, FAMILY, AND ADULT SERVICES

SENIOR & ADULT SERVICES DIVISION
P.O. Box 269131
SACRAMENTO, CA 95826





The Mission of Adult Protective Services:

To maintain the health and safety of elderly people and dependent adults in the community in the least restrictive environment.

The Program:

The Adult Protective Services (APS) program is part of the Sacramento County Child, Family and Adult Services, Senior and Adult Services division.

The program receives reports of elder and dependent adult abuse, conducts a social work investigation of the reports, and intervenes when appropriate and necessary.

Who We Serve:

California residents who are:

- Elders—age 65 and older.
- Dependent adults—ages 18-64, physically or mentally disabled.

To report abuse in all long-term care facilities, call:

**OMBUDSMAN SERVICES OF
NORTHERN CALIFORNIA
1-916-376-8910**



TYPES OF ABUSE

Physical/Sexual Abuse

- Physical abuse, or bodily harm, can range from bruises and scratches to death.
- Sexual abuse encompasses unwanted sexual advances, including assaultive behavior accomplished through coercion, intimidation, force, or fear.

Misuse of Restraints

- Victims may be locked in rooms, tied down, or over medicated. Only a physician can write a prescription for restraints.

Neglect

- Failure of caregiver to provide basic needs such as food, water, personal care, shelter, and medical care.

Self-Neglect

- Failure of an elder or dependent adult to provide for his/her own basic needs, such as food, water, personal care, medical follow-up, business affairs, and safety.

Financial Abuse

- Theft or misuse of money, credit cards, or property..
- Forced signature of documents.



Abduction

- Forcible holds or detention (or any other means of instilling fear) of an elder or dependent adult whereby he/she is carried to another location against their will.

Abandonment

- Desertion by a person who has assumed responsibility for providing care for an elder or dependent adult.

Isolation

- False imprisonment.
- Using physical restraints to prevent contact with visitors.
- Preventing an elder or dependent adult from receiving mail, phone calls, or having contact with family, friends, or concerned persons.

What Help is Available?

- Assisting with placement.
- Scheduling delivered meals.
- Assisting with home health referrals.
- Arranging transportation.
- Nurse assessments.
- Help finding medical and mental health services.